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Quality Policy Statement

Ham Baker Group are committed to ensuring that the products and services we provide consistently meet or exceed our customer's requirements. We remain customer focused and aim to continually reduce defects and to improve upon delivery performances. We seek to be the partner of choice, and to be recognised as being dependable to do business with.

We will seek to develop year-on-year continual improvement with ongoing and challenging objectives and targets. All our activities and processes will be continually monitored and audited to ensure we meet our Objectives. We will continue to identify opportunities to improve our effectiveness; both internally, and externally for our Stakeholders.

Our Quality Management System (QMS) will remain prevalent across all aspects of our business, from design, to manufacture, and includes on-site installation and maintenance activities. We will ensure our quality system complies with ISO9001:2015 and is externally verified by a UKAS accredited assessment body.

The scope of the QMS will encompass; Design, manufacture, procurement, mechanical & electrical installation, commissioning and maintenance of penstock valves, stoplogs, flap valves, knife gate valves, screens, scraper bridges, distributors, GRP, pipes, fittings, valves, and associated products; supplied to the water, waste water, maritime power, process and associated industries

The Group Managing Director is the appointed representative of the company for all matters pertaining to the Quality Management System, the Policy and monitoring and reporting its performance. The Board will ultimately ensure adequate facilities and resources are available.

Our people are an important part of our strategy and we will ensure that they have the necessary skills, information and working environment to carry out their roles effectively and safely.

David Cardwell
Group Managing Director

Created: 3rd March 2022
Review: 3rd March 2023

Doc Ref: QD00 v7

